

 Rameses Licences

Viktoria Dimitrova

May 2017



# Rameses POS Introduction

**Rameses** is powerful and scalable delivery EPOS software designed to increase the performance and service of your business. **Rameses** software helps to manage a food delivery, collection or restaurant business in full, from order taking to staff management, reporting and beyond.

**Rameses** software fits your business and is generally aimed at meeting the requirements and the specifics of the restaurant business in general. There are 5 main features of the Rameses system:

* **Delivery** - Industry leading software helping you to optimise your order taking process, manage staff operations and payroll, track easily inventory, products menu, pricing and many more.
* **Collection -** Collection orders are easily dealt with by Rameses allowing you to extend your customer reach.
* **Quick Service Restaurants -** maximise your potential with Rameses variable approach to restaurant operation.
* **Casual Dining -** Rameses dine-in functions allow for easy table service.
* **Online Ordering -** Integrate your online ordering platform with your delivery EPOS and seamlessly feed online orders to your kitchen.

The functionality of the Rameses software you use depends on the licence purchased. The **Rameses** Licences currently available are – Core, Professional and Enterprise. Here is a brief list with the features included in each licence.

|  |  |  |
| --- | --- | --- |
| Rameses Core | Rameses Professional | Rameses Enterprise |
| * Andromeda Web Orders come directly to the system.
* Menu changes made on the EPOS are synched to the online website.
* Ability to take delivery, collection and shop orders.
* Access to 11 reports\*.
* Can setup employees and book drivers in and out.
* No inventory or labour management. Does not support MakeScreen.

\*The reports are accessible for 1 year.  | * More reports\*.
* Supports the stock control/inventory add-on.
* Labour Management.
* More advanced marketing selection.
* Ability to have MakeScreen and dedicated Driver dispatch.
* Support for up to 5 stations per site.

\* The reports are accessible for an unlimited period of time. | * Full reports database.
* Ability to have multiple Kitchen screens for different cuisines.
* Full marketing selection.
* Supports above-store reporting add-ons.
 |

# Reports included in Rameses Licences

# Please keep in mind that different licences of the Rameses software (Core, Professional, Enterprise) allow access to different reports. Below you will find a table providing this information.

# A tick ✓ indicates the report is available in the licence specified; a cross ✘ indicates the report is not available in this particular Rameses version.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Abbr. | Report Name | Description | Core | Professional | Enterprise |
| Category: OPERATIONS |
| HRS-01 | **Hour by Hour** | Review orders, service times and sales on an hour by hour basis. Useful for managing schedules effectively. | **✓** | **✓** | **✓** |
| OPS-01 | **Operations Report** | Shows Ops date for one day, giving key operating numbers and summary information. The standard end of night report. | **✓** | **✓** | **✓** |
| OPS-02 | **Operations Report 2** | Shows operations date for one day giving key operating numbers, discounted and cancelled orders info. The standard end of night report. | **✘** | **✘** | **✓** |
| OPS-03 | **Daily Summary**  | Shows summary details by day over a period of time. | **✘** | **✓** | **✓** |
| ORD-02 | **Hourly Details** | Shows orders hour by hour for the day.  | **✓** | **✓** | **✓** |
| PRI-01 | **Items List Report** | Shows a list of valid items. | **✘** | **✘** | **✓** |
| Category: CUSTOMERS |
| CUS-25 | **Top 30 Customer Spend Report** | Shows top 30 customer and their orders with average spend. You can choose how many customers to view. | **✓** | **✓** | **✓** |
| CUS-27 | **Collection Customers Report** | Shows name and phone number for all collection customers. | **✘** | **✘** | **✓** |
| CUS-30 | **Late Delivery Report** | Shows all orders that were delivered late to a certain time and customer details. Use this report to follow-up with customer apologies and to review service. | **✘** | **✓** | **✓** |
| CUS-50 | **Invalid Address Report** | Shows all addresses that do not match the PAF DB. You can use this to identify addresses that have been input incorrectly or are out of your delivery area. | **✘** | **✘** | **✓** |
| CUS-88 | **Sales and Orders by Spend** | Shows which type of customers place the most orders. |  |  |  |
| POS-20 | **Detailed Postcode Report** | Shows detailed postcode analysis. | **✘** | **✓** | **✓** |
| POS-22 | **Postcode and Road Report** | Shows orders and sales by individual road name within each postcode sector. Useful for tracking marketing responses. | **✘** | **✘** | **✓** |
| POS-23 | **Postcode Road and House Report** | Shows report on postcode, road and house. | **✘** | **✘** | **✓** |
| POS-40 | **Sales by Map Grid Square** | Shows orders and sales by map grid square.This report is no longer functional. | **✘** | **✘** | **✓** |
| POS-42 | **Sales by Map Grid** | Shows sales on the basis of Map Grid. | **✘** | **✘** | **✓** |
| POS-43 | **Detailed Postcode Report** | Shows sales on the basis of Map Grid and Street. | **✘** | **✘** | **✓** |
| POS-44 | **Detailed Postcode Report** | Shows sales on the basis of Map Grid, Street and House. | **✘** | **✘** | **✓** |
| SAL-54 | **Sales by Partner** | Shows sales breakdown by source - instore and web. | **✘** | **✘** | **✓** |

|  |
| --- |
| Category: SERVICE |
| DRV-02 | **Driver Performance Summary** | Summary of driver performance. | **✘** | **✘** | **✓** |
| EMP-04 | **Delivery Time Report** | Shows delivery times by order and customer detail | **✘** | **✘** | **✓** |
| SER-01 | **Service Report** | Tracks instore time, drive time and % of orders delivered under 30 min over a period of time. | **✓** | **✓** | **✓** |
| SER-30 | **Late Delivery Confirmation** | *This report has been designed upon special customer request. Contact us for more details.* | **N/A** | **N/A** | **N/A** |
| Category: SALES |
| EMP-02 | **Staff Average Spend** | Lists all employees along with their total orders, sales and average spend. | **✘** | **✘** | **✓** |
| EMP-21 | **Staff Sales Bonus**  | Shows sales and staff bonuses. | **✘** | **✘** | **✓** |
| EMP-70 | **Ordertaker Efficiency** | Shows how are your order takers times, spends and productivity. | **✘** | **✘** | **✓** |
| HRS-03 | **Hourly Order Pattern** | Shows order pattern by hour for a week. This can be used to help with staff scheduling. | **✓** | **✓** | **✓** |
| HRS-07 | **Products by Hour** | Shows products by hour. | **✓** | **✓** | **✓** |
| SAL-02 | **Sales Analysis Report** | Shows sales split by occasion with discounts, VAT, Net sales and average spend by day. | **✘** | **✓** | **✓** |
| SAL-10 | **Predicted Sales Report** | Shows predicted sales based upon % SET in the Managers Settings. | **✘** | **✘** | **✓** |
| SAL-12 | **Sales Analysis Split by Type Report** | Shows sales split by type occasion, with undiscounted VAT spend by day. | **✘** | **✘** | **✓** |
| SAL-93 | **Tax Exempt Report** | Shows tax exempt orders | **✘** | **✘** | **✓** |
| SAL-96 | **Sales Charges Report** | Provides Gross, VAT & Net sales for each occasion. Used to reconcile orders. | **✘** | **✘** | **✓** |
| SAL-97 | **Account Orders Report** | Shows orders with accounts. | **✘** | **✘** | **✓** |
| SAL-98 | **Float Count Report** | Shows float counts. | **✘** | **✘** | **✓** |
| SAL-99 | **Fundraising Report** | This report is no longer functional. | **✘** | **✘** | **✓** |
| TIC-01 | **Z Report for Ticket Printer** | Z Report for ticket printer | **✓** | **✓** | **✓** |

|  |
| --- |
| Category: PRODUCTS |
| CYO-01 | **Pizza Break Down Report** | Shows quantity of each pizza item sold in the menu according to toppings modified. | **✘** | **✘** | **✓** |
| EMP-92 | **Product Sales by Ordertaker** | Gives a total breakdown of items sold by each member of staff. | **✘** | **✘** | **✓** |
| PRI-02 | **Product Margin Report** | Shows COS % and Gross Margin % by Product for the menu. Used for checking the accuracy of recipe setup. | **✘** | **✘** | **✓** |
| PRI-03 | **Product Recipe Details** | Shows full recipe details for each product along with detailed costs and product total. Used for checking accuracy of recipe setup. | **✘** | **✘** | **✓** |
| PRO-04 | **Product Sales Mix Report** | Shows quantity of each menu item sold over a given period, ranked by the number sold. | **✓** | **✓** | **✓** |
| PRO-06 | **Weekly Product Sales Mix** | Shows sales by product by week. | **✘** | **✘** | **✓** |
| PRO-07 | **Display Report by Hour** | Shows quantity of each display menu item for a given period split by hour. | **✘** | **✘** | **✓** |
| PRO-08 | **Display Report** | Shows quantity of each display menu. | **✘** | **✘** | **✓** |
| PRO-10 | **Product Waste Report - Ingredients** | Shows wasted products for the given date range and their original recipe. | **✘** | **✘** | **✓** |
| PRO-11 | **Product Waste Report** | *This report has been designed upon special customer request. Contact us for more details.*Wasted products grouped by reason & food cost. | **N/A**  | **N/A** | **N/A** |
| SAL-52 | **Dough Base Sales**  | Shows which dough bases have been used. | **✘** | **✘** | **✓** |
| SAL-53 | **Deals Sales Report** | Shows what are the top selling deals by day. | **✘** | **✓** | **✓** |
| SAL-60 | **Deals Sales Report** | Shows deals breakdown per day. | **✘** | **✘** | **✓** |
| SAL-91 | **Sales by Cat Base** | Shows sales by cat split for base. | **✘** | **✘** | **✓** |
| SAL-92 | **Sales by Cat Complex** | Shows item sales, grouped by menu category. | **✘** | **✘** | **✓** |
| Category: INVENTORY |
| INV-02 | **Ideal Usage** | Shows ideal usage for the time period. | **✘** | **✘** | **✓** |
| INV-03 | **Inventory Report** | Shows inventories for the given date range. | **✘** | **✘** | **✓** |
| INV-04 | **Food Order Report** | Shows food orders for the given date range. | **✘** | **✘** | **✓** |
| INV-05 | **Stock Received Report** | Shows food orders for the given date range. | **✘** | **✘** | **✓** |
| INV-06 | **Stock Received Report with Food Cost** | *This report has been designed upon special customer request. Contact us for more details.* | **N/A** | **N/A** | **N/A** |
| WTR | **Waste Transfer Report** | Shows transfers in/ out and wastage. | **✘** | **✘** | **✓** |

|  |
| --- |
| Abbr. Report Name Description Core Professional Enterprise |
| Category: LABOUR |
| DCM-01 | **Driver Commission** | Shows drivers’ commissions. | **✘** | **✓** | **✓** |
| DCM-02 | **Detailed Driver Commission** | Shows detailed drivers’ commissions. | **✘** | **✘** | **✓** |
| EMP-07 | **Weekly Payroll Report** | Shows the payroll for the week. | **✘** | **✘** | **✓** |
| EMP-08 | **Employee Time Sheet** | Shows the hours clocked for each employee. This is the clock in and clock out times before nightly hours. | **✘** | **✘** | **✓** |
| EMP-09 | **Detailed Labour Cost** | Detailed analysis of the labour costing. | **✘** | **✘** | **✓** |
| EMP-10 | **Theoretical Labour Summary** | Summary of clocked hour. | **✘** | **✘** | **✓** |
| EMP-11 | **Actual Labour Summary** | Summary of hours paid. | **✘** | **✘** | **✓** |
| EMP-13 | **Labour Overtime** | Labour Overtime. | **✘** | **✓** | **✓** |
| EMP-16 | **New Detailed Labour Cost** | Detailed analysis of the labour costing. | **✘** | **✘** | **✓** |
| EMP-17 | **New Summary Labour Cost** | Summary analysis of the labour costing. | **✓** | **✓** | **✓** |
| EMP-17o | **Old Summary Labour Cost** | Old summary analysis of the labour costing. | **✘** | **✘** | **✓** |
| EMP-19 | **Advanced Employee Timesheet**  | Advanced summary analysis of the labour costing. | **✘** | **✘** | **✓** |
| EMP-20 | **New Breaks Analysis**  | Summary analysis of labour shifts and breaks cost. | **✘** | **✘** | **✓** |
| EMP-50 | **Breaks and Paid Shift Analysis** | Summary analysis of the paid labour shifts and breaks cost. | **✘** | **✘** | **✓** |
| EMP-99 | **Staff File Report** | Shows staff file incl. address, telephone and email. | **✘** | **✓** | **✓** |
| VEH-01 | **Vehicle Usage Report** | Shows vehicle usage by registration number. | **✘** | **✘** | **✓** |
| VEN-02 | **Employee Vehicle Report** | Shows vehicle usage per employee. | **✘** | **✘** | **✓** |

|  |
| --- |
| Category: FINANCE |
| CUS-26 | **Account Customers Spend Report** | Shows sales of account customers. | **?** | **?** | **?** |
| EMP-03 | **PaidOuts Report** | Shows all paidouts (by category) generated by each member of staff. | **✘** | **✓** | **✓** |
| EMP-12 | **PaidOuts by Cat**  | Shows all paidouts generated by category. | **✘** | **✘** | **✓** |
| EMP-14 | **Driver Detailed Cash Rec** | Shows delivery paytypes by driver. | **✘** | **✘** | **✓** |
| EMP-15 | **Full Driver Cash Rec** | Helps cashup drivers. | **✓** | **✓** | **✓** |
| SAL-01 | **Receipts By Payment Type** | Shows for each type of payment received the totals for that day. | **✘** | **✘** | **✓** |
| SAL-03 | **Cancellation Report** | Shows details of all cancelled orders. | **✘** | **✓** | **✓** |
| SAL-04 | **Credits Report** | Shows all credits given and or used. | **✘** | **✘** | **✓** |
| SAL-06 | **Cancels & Discounts** | Shows sales, cancels and discounts. | **✓** | **✓** | **✓** |
| SAL-07 | **Discount Reasons Report** | Shows discount reasons. | **✘** | **✓** | **✓** |
| SAL-13 | **Account Customers Spend Report** | Shows sales of account customers. | **✘** | **✘** | **✓** |
| SAL-15 | **Void Reasons Report** | Shows voids/ refunds reasons. | **✘** | **✘** | **✓** |
| SAL-22 | **Sales by Coupons Report** | Shows internet/ instore breakdown. | **✘** | **✘** | **✓** |
| SAL-31 | **Account Customers Cash Spend Report** | Shows cash sales of account customers. | **✘** | **✘** | **✓** |
| Category: TRENDS |
| TRE-01 | **Trended Sales by Postcode Sector** | Shows sales by Postcode sector. | **✘** | **✘** | **✓** |
| TRE-03 | **Trended Sales by Customer Order Count** | Shows sales by customer order numbers. | **✘** | **✘** | **✓** |
| TRE-04 | **Trended Delivery Time Analysis** | Shows number of orders delivered within a specific time range. | **✘** | **✘** | **✓** |
| TRE-05 | **Trended Sales by Order Value** | Shows Qty and value of orders within a range of order values. This report is no longer functional. | **✘** | **✘** | **✓** |
| TRE-06 | **Trended Sales by Premise Type** | Sales split into business, residential and other area. | **✘** | **✘** | **✓** |

|  |
| --- |
| Category: ANALYSIS |
| DIO-01 | **Dine in Orders** | Shows dine in orders. | **✘** | **✘** | **✓** |
| EDT-01 | **Order Edit Trial** | Shows the trial of edited orders. | **✘** | **✘** | **✓** |
| FIS-01 | **Fiscal Reconciliation Report** | Fiscal reconciliation report. | **✘** | **✘** | **✓** |
| FIS-02 | **Fiscal Printer Exceptions Report** | Shows exceptions for the fiscal printer. | **✘** | **✘** | **✓** |
| PAR | **Printer Audit Report** | Shows a list of audit events. | **✘** | **✘** | **✓** |
| SAL-08 | **Delivery Paytype Reports** | Shows deliveries split by pay types. | **✘** | **✘** | **✓** |
| SAL-70 | **Shows Card Refund Stuff** | Shows credit card refunds. | **✘** | **✘** | **✓** |
| SAL-71 | **Audut Report for Cleared Orders** | Shows details of non-committed orders. | **✘** | **✘** | **✓** |
| TOT-01 | **Cash Reconciliation Report** | Shows receipts, paidouts, deposits and cash over short. | **✘** | **✘** | **✓** |